

Certified Supply Chain Professional (CSCP)

The APICS CSCP Learning System is a comprehensive course based on the CSCP body of knowledge. It provides education in the areas of supplier and customer relations, international trade, the use of information technology, and physical logistics. The learning system provides excellent preparation for professionals seeking the APICS Certified Supply Chain Professional designation.

Participant Profile

This program is appropriate for professionals with experience with supply chain functions or ERP systems who are interested in increasing their knowledge and expertise in the field of supply chain management and preparing for the CSCP exam.

Course Description

The APICS CSCP Learning System combines print materials with interactive online components to deliver a customized learning experience. The course is organized into four learning modules:

Module 1: Supply Chain Management Fundamentals

- Explore how successful supply chain management adds value to your organization
- Learn how to develop a supply chain strategy that aligns with corporate strategy
- Understand the importance of supply chain design and its continually evolving capabilities

Module 2: Building Competitive Operations, Planning, and Logistics

- Understand natural dynamics within the supply chain to optimize performance and increase profitability
- Know the distribution and transportation options and how to align them with supply chain strategy
- Evaluate the process constraints and choices within global logistics to establish a plan linked to overall strategy

Module 3: Managing Customer and Supplier Relationships

- Learn how to categorize customers based on their profiles and needs
- Establish measures of customer satisfaction
- Understand the strategic importance of purchasing and supplier relationships
- Effectively use customer data to improve service performance and increase value to suppliers and customers

Module 4: Using Information Technology to Enable Supply Chain Management

- Learn how technology-enabled supply chains contribute to business strategies and operating plans
- Understand the innovative technologies enabling collaborative commerce and global visibility
- Apply technology to enhance distribution, reverse logistics, and global supply chain communications

Learning System Components

Comprehensive Print Materials

- Four easy-to-understand modules with more than 800 pages of content covering the entire CSCP body of knowledge
- Progress check questions at the end of each section to ensure you understand the concepts

Interactive Online Tools

- A practice test bank of more than 600 multiple-choice questions
- A pre-test to determine your initial strengths and weaknesses, and help you create a customized study plan based on your individual needs
- Timed module-specific tests with immediate feedback, answer rationales, and reference to the relevant sections in the text so you can review problem areas
- A timed post-test to determine your progress towards preparing for the exam
- An online progress report revealing what you've completed to date and how well you scored
- e-Flashcards to test your knowledge of relevant terms and definitions
- An online glossary for quick reference to terms